

INVITATION TO BID

Procurement of IT Equipment on Long Term Agreement basis

**UNDP Moldova Office & Projects and other UN Agencies
Republic of Moldova**



**United Nations Development Programme
September 2014**

Section 1. Letter of Invitation

Chisinau, Republic of Moldova
16 September 2014

Ref. no.: ITB14/00868

Subject: **Procurement of IT Equipment on Long Term Agreement basis**

Dear Sir / Madam:

The United Nations Development Programme (UNDP) hereby invites you to submit a Bid to this Invitation to Bid (ITB) for the above-referenced subject.

This ITB includes the following documents:

- Section 1 – This Letter of Invitation
- Section 2 – Instructions to Bidders (including Data Sheet)
- Section 3 – Schedule of Requirements and Technical Specifications
- Section 4 – Bid Submission Form
- Section 5 – Documents Establishing the Eligibility and Qualifications of the Bidder
- Section 6 – Technical Bid Form
- Section 7 – Price Schedule Form
- Section 8 – Form for Bid Security [disregard, if not required as per Data Sheet]
- Section 9 – Form for Performance Security [disregard, if not required as per Data Sheet]
- Section 10 – Form for Advanced Payment Guarantee [disregard, if not required as per Data Sheet]
- Section 11 – Contract to be signed, including General Terms and Conditions

Your offer, comprising of a Technical Bid and Price Schedule should be submitted in accordance with Section 2.

You are kindly requested to submit an acknowledgment letter to UNDP to the following address:

United Nations Development Programme in Moldova
131, 31 August 1989 Street, MD-2012 Chisinau, Republic of Moldova
Email: sc.md@undp.org
Attention: Procurement Unit

The letter should be received by UNDP no later than Close of Business, 30 September 2014. The same letter should advise whether your company intends to submit a Bid. If that is not the case, UNDP would appreciate your indicating the reason, for our records.

If you have received this ITB through a direct invitation by UNDP, transferring this invitation to another firm requires notifying UNDP accordingly.

Should you require any clarification, kindly communicate with the contact person identified in the attached Data Sheet as the focal point for queries on this ITB.

UNDP looks forward to receiving your Bid and thanks you in advance for your interest in UNDP procurement opportunities.

Yours sincerely,



Narine Sahakyan,
Deputy Resident Representative

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Section 2: Instruction to Bidders

Definitions

- a) *"Bid"* refers to the Bidder's response to the Invitation to Bid, including the Bid Submission Form, Technical Bid and Price Schedule and all other documentation attached thereto as required by the ITB.
- b) *"Bidder"* refers to any legal entity that may submit, or has submitted, a Bid for the supply of goods and provision of related services requested by UNDP.
- c) *"Contract"* refers to the legal instrument that will be signed by and between the UNDP and the successful Bidder, all the attached documents thereto, including the General Terms and Conditions (GTC) and the Appendices.
- d) *"Country"* refers to the country indicated in the Data Sheet.
- e) *"Data Sheet"* refers to such part of the Instructions to Bidders used to reflect conditions of the tendering process that are specific for the requirements of the ITB.
- f) *"Day"* refers to calendar day.
- g) *"Goods"* refer to any tangible product, commodity, article, material, wares, equipment, assets or merchandise that UNDP requires under this ITB.
- h) *"Government"* refers to the Government of the country where the goods and related services provided/rendered specified under the Contract will be delivered or undertaken.
- i) *"Instructions to Bidders"* refers to the complete set of documents which provides Bidders with all information needed and procedures to be followed in the course of preparing their Bid
- j) *"ITB"* refers to the Invitation to Bid consisting of instructions and references prepared by UNDP for purposes of selecting the best supplier or service provider to fulfil the requirement indicated in the Schedule of Requirements and Technical Specifications.
- k) *"LOI"* (Section 1 of the ITB) refers to the Letter of Invitation sent by UNDP to Bidders.
- l) *"Material Deviation"* refers to any contents or characteristics of the bid that is significantly different from an essential aspect or requirement of the ITB, and (i) substantially alters the scope and quality of the requirements; (ii) limits the rights of UNDP and/or the obligations of the offeror; and (iii) adversely impacts the fairness and principles of the procurement process, such as those that compromise the competitive position of other offerors.
- m) *"Schedule of Requirements and Technical Specifications"* refers to the document included in this ITB as Section 3 which lists the goods required by UNDP, their specifications, the related services, activities, tasks to be performed, and other information pertinent to UNDP's receipt and acceptance of the goods.
- n) *"Services"* refers to the entire scope of tasks related or ancillary to the completion or delivery of the goods required by UNDP under the ITB.
- o) *"Supplemental Information to the ITB"* refers to a written communication issued by UNDP to prospective Bidders containing clarifications, responses to queries received from prospective Bidders, or changes to be made in the ITB, at any time after the release of the ITB but before the deadline for the submission of Bid.

A. GENERAL

1. UNDP hereby solicits Bids as a response to this Invitation to Bid (ITB). Bidders must strictly adhere to all the requirements of this ITB. No changes, substitutions or other alterations to the rules and provisions stipulated in this ITB may be made or assumed unless it is instructed or approved in writing by UNDP in the form of Supplemental Information to the ITB.
2. Submission of a Bid shall be deemed as an acknowledgement by the Bidder that all obligations stipulated by this ITB will be met and, unless specified otherwise, the Bidder has read, understood and agreed to all the instructions in this ITB.
3. Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of any Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this ITB.
4. UNDP implements a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical practices, and obstruction. UNDP is committed to preventing, identifying and addressing all acts of fraud and corrupt practices against UNDP as well as third parties involved in UNDP activities. (See http://www.undp.org/about/transparencydocs/UNDP_Anti_Fraud_Policy_English_FINAL_june_2011.pdf and http://www.undp.org/content/undp/en/home/operations/procurement/procurement_protest/ for full description of the policies).
5. In responding to this ITB, UNDP requires all Bidders to conduct themselves in a professional, objective and impartial manner, and they must at all times hold UNDP's interests paramount. Bidders must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. All Bidders found to have a conflict of interest shall be disqualified. Without limitation on the generality of the above, Bidders, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they:
 - 5.1 Are, or have been associated in the past, with a firm or any of its affiliates which have been engaged UNDP to provide services for the preparation of the design, Schedule of Requirements and Technical Specifications, cost analysis/estimation, and other documents to be used for the procurement of the goods and related services in this selection process;
 - 5.2 Were involved in the preparation and/or design of the programme/project related to the goods and related services requested under this ITB; or
 - 5.3 Are found to be in conflict for any other reason, as may be established by, or at the discretion of, UNDP.

In the event of any uncertainty in the interpretation of what is potentially a conflict of interest, Bidders must disclose the condition to UNDP and seek UNDP's confirmation on whether or not such conflict exists.

6. Similarly, the following must be disclosed in the Bid:
 - 6.1 Bidders who are owners, part-owners, officers, directors, controlling shareholders, or key personnel who are family of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving the goods and related services under this ITB; and
 - 6.2 Others that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.

Failure of such disclosure may result in the rejection of the Bid.

7. The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered as an independent entity, the extent of Government ownership/share, receipt of subsidies, mandate, access to information in

relation to this ITB, and others that may lead to undue advantage against other Bidders, and the eventual rejection of the Bid.

8. All Bidders must adhere to the UNDP Supplier Code of Conduct, which may be found at this link: <http://web.ng.undp.org/procurement/undp-supplier-code-of-conduct.pdf>.

B. CONTENTS OF BID

9. Sections of Bid

Bidders are required to complete, sign and submit the following documents:

- 9.1 Bid Submission Cover Letter Form (see ITB Section 4);
- 9.2 Documents Establishing the Eligibility and Qualifications of the Bidder (see ITB Section 5);
- 9.3 Technical Bid (see prescribed form in ITB Section 6);
- 9.4 Price Schedule (see prescribed form in ITB Section 7);
- 9.5 Bid Security, if applicable (if required and as stated in the DS nos. 9-11, see prescribed Form in ITB Section 8);
- 9.6 Any attachments and/or appendices to the Bid (including all those specified under the **Data Sheet**).

10. Clarification of Bid

- 10.1 Bidders may request clarification of any of the ITB documents no later than the number of days indicated in the **Data Sheet** (DS no. 16) prior to the Bid submission date. Any request for clarification must be sent in writing via courier or through electronic means to the UNDP address indicated in the **Data Sheet** (DS no. 17). UNDP will respond in writing, transmitted by electronic means and will transmit copies of the response (including an explanation of the query but without identifying the source of inquiry) to all Bidders who have provided confirmation of their intention to submit a Bid.
- 10.2 UNDP shall endeavor to provide such responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend the submission date of the Bid, unless UNDP deems that such an extension is justified and necessary.

11. Amendment of Bid

- 11.1 At any time prior to the deadline for submission of Bid, UNDP may for any reason, such as in response to a clarification requested by a Bidder, modify the ITB in the form of a Supplemental Information to the ITB. All prospective Bidders will be notified in writing of all changes/amendments and additional instructions through Supplemental Information to the ITB and through the method specified in the **Data Sheet** (DS No. 18).
- 11.2 In order to afford prospective Bidders reasonable time to consider the amendments in preparing their Bid, UNDP may, at its discretion, extend the deadline for submission of Bid, if the nature of the amendment to the ITB justifies such an extension.

C. PREPARATION OF BID

12. Cost

The Bidder shall bear any and all costs related to the preparation and/or submission of the Bid, regardless of whether its Bid was selected or not. UNDP shall in no case be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.

13. Language

The Bid, as well as any and all related correspondence exchanged by the Bidder and UNDP, shall be written in the language (s) specified in the **Data Sheet** (DS No. 4). Any printed literature furnished by the Bidder written in a language other than the language indicated in the **Data Sheet**, must be accompanied by a translation in the preferred language indicated in the **Data Sheet**. For purposes of interpretation of the Bid, and in the event of discrepancy or inconsistency in meaning, the version translated into the preferred language shall govern. Upon conclusion of a contract, the language of the contract shall govern the relationship between the contractor and UNDP.

14. Bid Submission Form

The Bidder shall submit the Bid Submission Form using the form provided in Section 4 of this ITB.

15. Technical Bid Format and Content

Unless otherwise stated in the **Data Sheet** (DS no. 28), the Bidder shall structure the Technical Bid as follows:

- 15.1 Expertise of Firm/Organization – this section should provide details regarding management structure of the organization, organizational capability/resources, and experience of organization/firm, the list of projects/contracts (both completed and on-going, both domestic and international) which are related or similar in nature to the requirements of the ITB, manufacturing capacity of plant if Bidder is a manufacturer, authorization from the manufacturer of the goods if Bidder is not a manufacturer, and proof of financial stability and adequacy of resources to complete the delivery of goods and provision of related services required by the ITB (see ITB Clause 18 and DS No. 26 for further details). The same shall apply to any other entity participating in the ITB as a Joint Venture or Consortium.
- 15.2 Technical Specifications and Implementation Plan – this section should demonstrate the Bidder's response to the Schedule of Requirements and Technical Specifications by identifying the specific components proposed; how each of the requirements shall be met point by point; providing a detailed specification and description of the goods required, plans and drawings where needed; the essential performance characteristics, identifying the works/portions of the work that will be subcontracted; a list of the major subcontractors, and demonstrating how the bid meets or exceeds the requirements, while ensuring appropriateness of the bid to the local conditions and the rest of the project operating environment during the entire life of the goods provided. Details of technical bid must be laid out and supported by an Implementation Timetable, including Transportation and Delivery Schedule where needed, that is within the duration of the contract as specified in the **Data Sheet** (DS noS. 29 and 30).

Bidders must be fully aware that the goods and related services that UNDP require may be transferred, immediately or eventually, by UNDP to the Government partners, or to an entity nominated by the latter, in accordance with UNDP's policies and procedures. All bidders are therefore required to submit the following in their bids:

- a) A statement of whether any import or export licences are required in respect of the goods to be purchased or services to be rendered, including any restrictions in the country of origin, use or dual use nature of the goods or services, including any disposition to end users;
 - b) Confirmation that the Bidder has obtained license of this nature in the past, and have an expectation of obtaining all the necessary licenses, should their bid be rendered the most responsive; and
 - c) Complete documentation, information and declaration of any goods classified or may be classified as "Dangerous Goods".
- 15.3 Management Structure and Key Personnel – This section should include the comprehensive curriculum vitae (CVs) of key personnel that will be assigned to support the implementation of

the technical bid, clearly defining their roles and responsibilities. CVs should establish competence and demonstrate qualifications in areas relevant to the requirements of this ITB.

In complying with this section, the Bidder assures and confirms to UNDP that the personnel being nominated are available to fulfil the demands of the Contract during its stated full term. If any of the key personnel later becomes unavailable, except for unavoidable reasons such as death or medical incapacity, among other possibilities, UNDP reserves the right to render the Bid non-responsive. Any deliberate substitution of personnel arising from unavoidable reasons, including delay in the implementation of the project of programme through no fault of the Bidder, shall be made only with UNDP's acceptance of the justification for substitution, and UNDP's approval of the qualification of the replacement who shall be either of equal or superior credentials as the one being replaced.

- 15.4 Where the **Data Sheet** requires the submission of the Bid Security, the Bid Security shall be included along with the Technical Bid. The Bid Security may be forfeited by UNDP, and reject the Bid, in the event of any or any combination of the following conditions:
- a) If the Bidder withdraws its offer during the period of the Bid Validity specified in the **Data Sheet** (DS no. 11), or;
 - b) If the Bid Security amount is found to be less than what is required by UNDP as indicated in the **Data Sheet** (DS no. 9), or;
 - c) In the case the successful Bidder fails:
 - i. to sign the Contract after UNDP has awarded it;
 - ii. to comply with UNDP's variation of requirement, as per ITB Clause 35; or
 - iii. to furnish Performance Security, insurances, or other documents that UNDP may require as a condition to rendering effective the contract that may be awarded to the Bidder.

16. Price Schedule

The Price Schedule shall be prepared using the attached standard form (Section 7). It shall list all major cost components associated with the goods and related services, and the detailed breakdown of such costs. All goods and services described in the Technical Bid must be priced separately on a one-to-one correspondence. Any output and activities described in the Technical Bid but not priced in the Price Schedule, shall be assumed to be included in the prices of the items or activities, as well as in the final total price of the bid.

17. Currencies

All prices shall be quoted in the currency indicated in the **Data Sheet** (DS no. 15). However, where Bids are quoted in different currencies, for the purposes of comparison of all Bid:

- 17.1 UNDP will convert the currency quoted in the Bid into the UNDP preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Bid; and
- 17.2 In the event that the Bid found to be the most responsive to the ITB requirement is quoted in another currency different from the preferred currency as per **Data Sheet** (DS no. 15), then UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.

18. Documents Establishing the Eligibility and Qualifications of the Bidder

- 18.1 The Bidder shall furnish documentary evidence of its status as an eligible and qualified vendor, using the forms provided under Section 5, Bidder Information Forms. In order to award a contract to a Bidder, its qualifications must be documented to UNDP's satisfactions. These include, but are not limited to the following:

- a) That, in the case of a Bidder offering to supply goods under the Contract which the Bidder did not manufacture or otherwise produce, the Bidder has been duly authorized by the goods' manufacturer or producer to supply the goods in the country of final destination;
- b) That the Bidder has the financial, technical, and production capability necessary to perform the Contract; and
- c) That, to the best of the Bidder's knowledge, it is not included in the UN 1267 List or the UN Ineligibility List, nor in any and all of UNDP's list of suspended and removed vendors.

18.2 Bids submitted by two (2) or more Bidders shall all be rejected by UNDP if they are found to have any of the following:

- a) they have at least one controlling partner, director or shareholder in common; or
- b) any one of them receive or have received any direct or indirect subsidy from the other/s; or
- c) they have the same legal representative for purposes of this ITB; or
- d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Bid of, another Bidder regarding this ITB process;
- e) they are subcontractors to each other's bid, or a subcontractor to one bid also submits another Bid under its name as lead Bidder; or
- f) an expert proposed to be in the bid of one Bidder participates in more than one Bid received for this ITB process. This condition does not apply to subcontractors being included in more than one Bid.

19. Joint Venture, Consortium or Association

If the Bidder is a group of legal entities that will form or have formed a joint venture, consortium or association at the time of the submission of the Bid, they shall confirm in their Bid that : (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the joint venture jointly and severally, and this shall be duly evidenced by a duly notarized Agreement among the legal entities, which shall be submitted along with the Bid; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all entities that comprise the joint venture.

After the bid has been submitted to UNDP, the lead entity identified to represent the joint venture shall not be altered without the prior written consent of UNDP. Furthermore, neither the lead entity nor the member entities of the joint venture can:

- a) Submit another Bid, either in its own capacity; nor
- b) As a lead entity or a member entity for another joint venture submitting another Bid.

The description of the organization of the joint venture/consortium/association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the ITB, both in the bid and in the Joint Venture Agreement. All entities that comprise the joint venture shall be subject to the eligibility and qualification assessment by UNDP.

Where a joint venture is presenting its track record and experience in a similar undertaking as those required in the ITB, it should present such information in the following manner:

- a) Those that were undertaken together by the joint venture; and
- b) Those that were undertaken by the individual entities of the joint venture expected to be involved in the performance of the services defined in the ITB.

Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the joint venture or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.

If the Bid of a joint venture is determined by UNDP as the most responsive Bid that offers the best value

for money, UNDP shall award the contract to the joint venture, in the name of its designated lead entity, who shall sign the contract for and on behalf of all the member entities.

20. Alternative Bid

Unless otherwise specified in the **Data Sheet** (DS nos. 5 and 6), alternative bid shall not be considered. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative bid.

21. Validity Period

- 21.1 Bid shall remain valid for the period specified in the **Data Sheet** (DS no. 8), commencing on the submission deadline date also indicated in the **Data Sheet** (DS no. 21). A Bid valid for a shorter period shall be immediately rejected by UNDP and rendered non-responsive.
- 21.2 In exceptional circumstances, prior to the expiration of the Bid validity period, UNDP may request Bidders to extend the period of validity of their Bid. The request and the responses shall be made in writing, and shall be considered integral to the Bid.

22. Bidder's Conference

When appropriate, a Bidder's conference will be conducted at the date, time and location specified in the **Data Sheet** (DS no. 7). All Bidders are encouraged to attend. Non-attendance, however, shall not result in disqualification of an interested Bidder. Minutes of the Bidder's conference will be either posted on the UNDP website, or disseminated to the individual firms who have registered or expressed interest with the contract, whether or not they attended the conference. No verbal statement made during the conference shall modify the terms and conditions of the ITB unless such statement is specifically written in the Minutes of the Conference, or issued/posted as an amendment in the form of a Supplemental Information to the ITB.

D. SUBMISSION AND OPENING OF BID

23. Submission

- 23.1 The Technical Bid and the Price Schedule **must be submitted together and sealed together in one and the same envelope**, delivered either personally, by courier, or by electronic method of transmission. If submission will not be done by electronic means, the Technical Bid and Price Schedule must be sealed together in an envelope whose external side must :
 - a) Bear the name of the Bidder;
 - b) Be addressed to UNDP as specified in the **Data Sheet** (DS no.20); and
 - c) Bear a warning not to open before the time and date for Bid opening as specified in the **Data Sheet** (DS no. 24).

If the envelope is not sealed nor labeled as required, the Bidder shall assume the responsibility for the misplacement or premature opening of Bid due to improper sealing and labeling by the Bidder.

- 23.2 Bidders must submit their Bid in the manner specified in the **Data Sheet** (DS nos. 22 and 23). When the Bid is expected to be in transit for more than 24 hours, the Bidder must ensure that sufficient lead time has been provided in order to comply with UNDP's deadline for submission. UNDP shall indicate for its record that the official date and time of receiving the Bid is the actual date and time when the said Bid has physically arrived at the UNDP premises indicated in the **Data Sheet** (DS no. 20).
- 23.3 Bidders submitting Bid by mail or by hand shall enclose the original and each copy of the Bid, in separate sealed envelopes, duly marking each of the envelopes as "Original Bid" and the others as "Copy of Bid". The two envelopes, consisting of original and copies, shall then be

sealed in an outer envelope. The number of copies required shall be as specified in the **Data Sheet** (DS no. 19). In the event of any discrepancy between the contents of the "Original Bid" and the "Copy of Bid", the contents of the original shall govern. The original version of the Bid shall be signed or initialed by the Bidder or person(s) duly authorized to commit the Bidder on every page. The authorization shall be communicated through a document evidencing such authorization issued by the highest official of the firm, or a Power of Attorney, accompanying the Bid.

- 23.4 Bidders must be aware that the mere act of submission of a Bid, in and of itself, implies that the Bidder accepts the General Contract Terms and Conditions of UNDP as attached hereto as Section 11.

24. Deadline for Submission of Bid and Late Bids

Bid must be received by UNDP at the address and no later than the date and time specified in the **Data Sheet** (DS no. 20 and 21).

UNDP shall not consider any Bid that arrives after the deadline for submission of Bid. Any Bid received by UNDP after the deadline for submission of Bid shall be declared late, rejected, and returned unopened to the Bidder.

25. Withdrawal, Substitution, and Modification of Bid

- 25.1 Bidders are expected to have sole responsibility for taking steps to carefully examine in detail the full consistency of its Bid to the requirements of the ITB, keeping in mind that material deficiencies in providing information requested by UNDP, or lack clarity in the description of goods and related services to be provided, may result in the rejection of the Bid. The Bidder shall assume any responsibility regarding erroneous interpretations or conclusions made by the Bidder in the course of understanding the ITB out of the set of information furnished by UNDP.
- 25.2 A Bidder may withdraw, substitute or modify its Bid after it has been submitted by sending a written notice in accordance with ITB Clause 23, duly signed by an authorized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Bid must accompany the respective written notice. All notices must be received by UNDP prior to the deadline for submission and submitted in accordance with ITB Clause 23 (except that withdrawal notices do not require copies). The respective envelopes shall be clearly marked "WITHDRAWAL," "SUBSTITUTION," or "MODIFICATION".
- 25.3 Bid requested to be withdrawn shall be returned unopened to the Bidders.
- 25.4 No Bid may be withdrawn, substituted, or modified in the interval between the deadline for submission of Bid and the expiration of the period of Bid validity specified by the Bidder on the Bid Submission Form or any extension thereof.

26. Bid Opening

UNDP will open the Bid in the presence of an ad-hoc committee formed by UNDP of at least two (2) members. If electronic submission is permitted, any specific electronic Bid opening procedures shall be as specified in the **Data Sheet** (DS no. 23).

The Bidders' names, modifications, withdrawals, the condition of the envelope labels/seals, the number of folders/files and all other such other details as UNDP may consider appropriate, will be announced at the opening. No Bid shall be rejected at the opening stage, except for late submission, for which the Bid shall be returned unopened to the Bidder.

27. Confidentiality

Information relating to the examination, evaluation, and comparison of Bid, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.

Any effort by a Bidder to influence UNDP in the examination, evaluation and comparison of the Bid or contract award decisions may, at UNDP's decision, result in the rejection of its Bid.

In the event that a Bidder is unsuccessful, the Bidder may seek a meeting with UNDP for a debriefing. The purpose of the debriefing is discussing the strengths and weaknesses of the Bidder's submission, in order to assist the Bidder in improving the bid presented to UNDP. The content of other bid and how they compare to the Bidder's submission shall not be discussed.

E. EVALUATION OF BID

28. Preliminary Examination of Bid

UNDP shall examine the Bid to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, whether or not the Bidder is in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's list of suspended and removed vendors, and whether the Bid are generally in order, among other indicators that may be used at this stage. UNDP may reject any Bid at this stage.

29. Evaluation of Bid

- 29.1 UNDP shall examine the Bid to confirm that all terms and conditions under the UNDP General Terms and Conditions and Special Conditions have been accepted by the Bidder without any deviation or reservation.
- 29.2 The evaluation team shall review and evaluate the Bids on the basis of their responsiveness to the Schedule of Requirements and Technical Specifications and other documentation provided, applying the procedure indicated in the **Data Sheet** (DS No. 25). Absolutely no changes may be made by UNDP in the criteria after all Bids have been received.
- 29.3 UNDP reserves the right to undertake a post-qualification exercise, aimed at determining, to its satisfaction the validity of the information provided by the Bidder. Such post-qualification shall be fully documented and, among those that may be listed in the **Data Sheet** (DS No.33), may include, but need not be limited to, all or any combination of the following :
 - a) Verification of accuracy, correctness and authenticity of the information provided by the bidder on the legal, technical and financial documents submitted;
 - b) Validation of extent of compliance to the ITB requirements and evaluation criteria based on what has so far been found by the evaluation team;
 - c) Inquiry and reference checking with Government entities with jurisdiction on the bidder, or any other entity that may have done business with the bidder;
 - d) Inquiry and reference checking with other previous clients on the quality of performance on on-going or previous contracts completed;
 - e) Physical inspection of the bidder's plant, factory, branches or other places where business transpires, with or without notice to the bidder;
 - f) Testing and sampling of completed goods similar to the requirements of UNDP, where available; and
 - g) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.

30. Clarification of Bid

To assist in the examination, evaluation and comparison of bids, UNDP may, at its discretion, ask any

Bidder to clarify its Bid.

UNDP's request for clarification and the Bidder's response shall be in writing. Notwithstanding the written communication, no change in the prices or substance of the Bid shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by UNDP in the evaluation of the Bid, in accordance with ITB Clause 35.

Any unsolicited clarification submitted by a Bidder in respect to its Bid, which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the Bid.

31. Responsiveness of Bid

UNDP's determination of a Bid's responsiveness will be based on the contents of the Bid itself.

A substantially responsive Bid is one that conforms to all the terms, conditions, and specifications of the ITB without material deviation, reservation, or omission.

If a Bid is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.

32. Nonconformities, Reparable Errors and Omissions

32.1 Provided that a Bid is substantially responsive, UNDP may waive any non-conformities or omissions in the Bid that, in the opinion of UNDP, do not constitute a material deviation.

32.2 Provided that a Bid is substantially responsive, UNDP may request the Bidder to submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the Bid related to documentation requirements. Such omission shall not be related to any aspect of the price of the Bid. Failure of the Bidder to comply with the request may result in the rejection of its Bid.

32.3 Provided that the Bid is substantially responsive, UNDP shall correct arithmetical errors as follows:

- a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price, in which case the line item total as quoted shall govern and the unit price shall be corrected;
- b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
- c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to the above.

If the Bidder does not accept the correction of errors made by UNDP, its Bid shall be rejected.

F. AWARD OF CONTRACT

33. Right to Accept, Reject, or Render Non-Responsive Any or All Bid

33.1 UNDP reserves the right to accept or reject any Bid, to render any or all of the Bids as non-responsive, and to reject all Bids at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for UNDP's action. Furthermore, UNDP is not obligated to award the contract to the lowest price offer.

33.2 UNDP shall also verify, and immediately reject their respective Bid, if the Bidders are found to appear in the UN's Consolidated List of Individuals and Entities with Association to Terrorist

Organizations, in the List of Vendors Suspended or Removed from the UN Secretariat Procurement Division Vendor Roster, the UN Ineligibility List, and other such lists that as may be established or recognized by UNDP policy on Vendor Sanctions. (See http://www.undp.org/content/undp/en/home/operations/procurement/procurement_protect/).

34. Award Criteria

Prior to expiration of the period of Bid validity, UNDP shall award the contract to the qualified and eligible Bidder that is found to be responsive to the requirements of the Schedule of Requirements and Technical Specification, and has offered the lowest price (See DS No. 32).

35. Right to Vary Requirements at the Time of Award

At the time of award of Contract, UNDP reserves the right to vary the quantity of the goods and/or related services, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

36. Contract Signature

Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP.

Failure of the successful Bidder to comply with the requirement of ITB Section F.3 and this provision shall constitute sufficient grounds for the annulment of the award, and forfeiture of the Bid Security if any, and on which event, UNDP may award the Contract to the Bidder with the second highest rated Bid, or call for new Bid.

37. Performance Security

A performance security, if required, shall be provided in the amount and form provided in Section 9 and by the deadline indicated in the **Data Sheet** (DS no. 14), as applicable. Where a Performance Security will be required, the submission of the said document, and the confirmation of its acceptance by UNDP, shall be a condition for the effectivity of the Contract that will be signed by and between the successful Bidder and UNDP.

38. Bank Guarantee for Advanced Payment

Except when the interests of UNDP so require, it is the UNDP's preference to make no advanced payment(s) on contracts (i.e., payments without having received any outputs). In the event that the Bidder requires an advanced payment upon contract signature, and if such request is duly accepted by UNDP, and the said advanced payment exceeds 20% of the total Bid price, or exceed the amount of USD 30,000, UNDP shall require the Bidder to submit a Bank Guarantee in the same amount as the advanced payment. A bank guarantee for advanced payment shall be furnished in the form provided in Section 10.

39. Vendor Protest

UNDP's vendor protest procedure provides an opportunity for appeal to those persons or firms not awarded a purchase order or contract through a competitive procurement process. In the event that a Bidder believes that it was not treated fairly, the following link provides further details regarding UNDP vendor protest procedures:

<http://www.undp.org/content/undp/en/home/operations/procurement/protestandsanctions/>.

Instructions to Bidders

DATA SHEET

The following data for the supply of goods and related services shall complement / supplement the provisions in the Instruction to Bidders. In the case of a conflict between the Instruction to Bidders and the Data Sheet, the provisions in the Data Sheet shall prevail.

DS No.	Cross Ref. to Instructions	Data	Specific Instructions / Requirements
1		Project Title:	UNDP Moldova Office & Projects and other UN Agencies
2		Title of Goods/Services/Work Required:	Procurement of IT Equipment on Long Term Agreement basis
3		Country:	Republic of Moldova
4	C.13	Language of the Bid:	<input checked="" type="checkbox"/> English
5	C.20	Conditions for Submitting Bid for Parts or sub-parts of the Total Requirements	<input checked="" type="checkbox"/> Allowed per Lot
6	C.20	Conditions for Submitting Alternative Bid	<input checked="" type="checkbox"/> Shall not be considered
7	C.22	A pre-Bid conference will be held on:	<p>Time: 10:00 (Moldova local time) Date: 26 September 2014 Venue: UN House Conference Room, 131, 31 August 1989 Street, MD-2012 Chisinau, Moldova.</p> <p>The UNDP focal point for the arrangement is: Corneliu Martiniuc, Procurement Associate Telephone: +373 (0) 22 220045 (ext.216) E-mail: corneliu.martiniuc@undp.org</p>
8	C.21.1	Period of Bid Validity commencing on the submission date	<input checked="" type="checkbox"/> 120 days
9	B.9.5 C.15.4 b)	Bid Security	<input checked="" type="checkbox"/> Not Required
10	B.9.5	Acceptable forms of Bid Security	Not applicable
11	B.9.5 C.15.4 a)	Validity of Bid Security	Not applicable

12		Advanced Payment upon signing of contract	<input checked="" type="checkbox"/> Not allowed
13		Liquidated Damages	<input checked="" type="checkbox"/> Will be imposed under the following conditions: If the Supplier fails to supply the specified goods within the time period(s) stipulated by the Purchase Order, the Purchaser shall, without prejudice to its other remedies under the contract, deduct from the Purchase Order price, as liquidated damages, a sum equivalent to 0.25 percent of the price of the complete consignment for each day of delay until actual delivery or completion, up to a maximum deduction of 10 % of the Purchase Order price. Once the maximum is reached, the Purchaser may consider termination of the PO.
14	F.37	Performance Security	<input checked="" type="checkbox"/> Not Required
15	C.17 C.17.2	Preferred Currency of Bid and Method for Currency conversion	<input checked="" type="checkbox"/> United States Dollars (US\$) Reference date for determining UN Operational Exchange Rate: 17 October 2014
16	B.10.1	Deadline for submitting requests for clarifications/questions	2 (two) weeks before the submission date.
17	B.10.1	Contact Details for submitting clarifications/questions	E-mail address dedicated for this purpose: sc.md@undp.org Mandatory subject of email: "ITB14/00868: LTA IT Equipment Clarifications"
18	B.11.1	Manner of Disseminating Supplemental Information to the ITB and responses/clarifications to queries	<input checked="" type="checkbox"/> Direct communication to prospective Bidders by email or fax, and Posting on the website http://www.undp.md/tenders/index.shtml
19	D.23.3	No. of copies of Bid that must be submitted	Original: 1 (one) Copies: 1 (one)
20	D.23.1 b) D.23.2 D.24	Bid submission address	UNDP Moldova 131, 31 August 1989 Street MD-2012 Chisinau Republic of Moldova Attention: Registry Office/Procurement
21	C.21.1 D.24	Deadline of Bid Submission	Date and Time: 17 October 2014, 11:00 (Moldova local time)
22	D.23.2	Manner of Submitting Bid	<input checked="" type="checkbox"/> Courier/Hand Delivery <input checked="" type="checkbox"/> Electronic submission of Bid
23	D.23.2 D.26	Conditions and Procedures for electronic submission and opening, if allowed	<input checked="" type="checkbox"/> Official Address for e-submission: tenders-Moldova@undp.org <input checked="" type="checkbox"/> Format: PDF files only, password protected <input checked="" type="checkbox"/> Password <u>must</u> not be provided to UNDP until the date and time of Bid Opening as indicated in No. 24 <input checked="" type="checkbox"/> Max. File Size per transmission: 5 MB

			<input checked="" type="checkbox"/> Max. No. of transmission: 5 (five) <input checked="" type="checkbox"/> No. of copies to be transmitted: 1 (one) <input checked="" type="checkbox"/> Mandatory subject of email: "ITB14/00868: LTA IT Equipment" <input checked="" type="checkbox"/> Time Zone to be Recognized: Moldova (GMT+2:00)
24	D.23.1 c)	Date, time and venue for opening of Bid	Date and Time: 17 October 2014, 12:00 (Moldova local time) Venue: UN House Conference Room, 131, 31 August 1989 Street, MD-2012 Chisinau, Moldova
25		Evaluation method to be used in selecting the most responsive Bid	<input checked="" type="checkbox"/> Non-Discretionary "Pass/Fail" Criteria on the Technical Requirements; and <input checked="" type="checkbox"/> Lowest price offer of technically qualified/responsive Bid per Lot
26	C.15.1	Required Documents that must be Submitted to Establish Qualification of Bidders (In "Certified True Copy" form only)	<input checked="" type="checkbox"/> Bid Submission Form (Section 4); <input checked="" type="checkbox"/> Bidder Information Form and Technical Bid Form, completed according to Sections 5 and 6; <input checked="" type="checkbox"/> Duly filled-in Price Schedule (Section 7); <input checked="" type="checkbox"/> Company Profile, which should <u>not</u> exceed fifteen (15) pages, including printed brochures and product catalogues relevant to the goods/services being procured; <input checked="" type="checkbox"/> Certificate of Registration of the business, including Articles of Incorporation, or equivalent document if Bidder is not a corporation; <input checked="" type="checkbox"/> Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Bidder is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Bidder; <input checked="" type="checkbox"/> Official Letter of Appointment as local representative, if Bidder is submitting a Bid on behalf of an entity located outside the country; <input checked="" type="checkbox"/> Certification or authorization to act as Agent in behalf of the Manufacturer, or Power of Attorney, if bidder is not a manufacturer (manufacturer authorization, dealership agreement or certificate etc.); <input checked="" type="checkbox"/> Name and address of the authorized entity in Chisinau, Moldova for warranty/guarantee repair, maintenance services (including certificate); <input checked="" type="checkbox"/> Quality Certificate (e.g., ISO, etc.) and/or other similar certificates, accreditations, awards and citations received by the Bidder, if any; <input checked="" type="checkbox"/> Certificates of quality and origin for the offered goods; <input checked="" type="checkbox"/> Environmental Compliance Certificates, Accreditations, Markings/Labels, and other evidences of the Bidder's practices which contributes to the ecological sustainability and reduction of adverse environmental impact (e.g., use of non-toxic substances, recycled raw materials, energy-efficient equipment, reduced carbon emission, etc.), either in its business practices or in the goods it manufactures; <input checked="" type="checkbox"/> Patent Registration Certificates, if any of technologies submitted in the Bid is patented by the Bidder;

			<input checked="" type="checkbox"/> Details of the Bidder's storage capacity and description of stocks management practices, including stocks of spare parts; <input checked="" type="checkbox"/> Details of the Bidder's after-sales service capacity and appropriateness of service network in areas of delivery; <input checked="" type="checkbox"/> CVs of key personnel involved in the project, including certificates of trained engineers / technicians; <input checked="" type="checkbox"/> List and value of major contracts of similar nature and size successfully completed in the past three years, including contact details of clients, who could be contacted for reference purposes; <input checked="" type="checkbox"/> Latest Income Statement and Balance Sheet, including Auditor's Report for the past three (3) fiscal years. UNDP will check the financial accounts to compute the quick ratio (QR). Quick ratio tests the company's financial strength and liquidity by calculating a company's liquid assets in proportion to its liabilities. If QR is less than 1: UNDP shall verify financial capacity of the Bidder and has the authority to seek references from concerned parties & banks on the Bidder' financial standing. UNDP has the right to reject any bid if submitted by a Bidder whom investigation leads to a result that it is not financially capable and/or had serious financial problems; <input checked="" type="checkbox"/> Statement of Satisfactory Performance from the Top Five (5) Clients in terms of Contract Value the past Five (5) years. UNDP reserves the right to ask for more satisfactory reports if deemed necessary and or to conduct meetings with clients to acquire further details on the performance of the company; <input checked="" type="checkbox"/> All information regarding any past and current litigation during the last five (5) years, in which the bidder is involved, indicating the parties concerned, the subject of the litigation, the amounts involved, and the final resolution if already concluded.
27		Other documents that may be Submitted to Establish Eligibility	none
28	C.15	Structure of the Technical Bid and List of Documents to be Submitted	Please refer to Data Sheet point 26 above.
29	C.15.2	Latest Expected date for commencement of Contract	1 January 2015
30	C.15.2	Maximum Expected duration of contract	three (3) years; initial contract shall be signed for a period of one (1) year, and shall be extended for additional two (2) years based on satisfactory performance
31		UNDP will award the contract to:	<input checked="" type="checkbox"/> One or more Bidders, depending on the following factors: Under each separate LOT, UNDP will award the contract to minimum two and maximum three Bidders, which presented the lowest priced offers of the technically qualified and responsive Bids.

			Note: UNDP will take into account the envisaged volumes of items when selecting the lowest price. For LOT 2 UNDP will also take into account the cost of consumables required for printing/copying the number of standard A4 pages indicated in the Price Schedule (Section 7).
32	F.34	Criteria for the Award and Evaluation of Bid	<p>Award Criteria</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Non-discretionary "Pass" or "Fail" rating on the detailed contents of the Schedule of Requirements and Technical Specifications <input checked="" type="checkbox"/> Compliance on the following qualification requirements: <p>Bid Evaluation Criteria</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Full compliance of Bid to the Technical Requirements; <input checked="" type="checkbox"/> Minimum three years of experience in similar contracts; <input checked="" type="checkbox"/> Minimum annual sales turnover for the past three years: LOT 1 – USD 500,000; LOT 2 – USD 100,000; <input checked="" type="checkbox"/> Full compliance of offered goods to the Technical Specifications and required quality standards; <input checked="" type="checkbox"/> Availability of certificates of quality and origin for the offered equipment; <input checked="" type="checkbox"/> Equipment offered shall be FCC compliant and shall be compatible with the Microsoft Hardware Compatibility List; <input checked="" type="checkbox"/> Acceptability of stocks management practices; <input checked="" type="checkbox"/> Acceptability of after-sales service capacity and appropriateness of service network in areas of delivery; <input checked="" type="checkbox"/> Ability to deliver goods in all areas required by this ITB and acceptability of the Delivery Schedule; <input checked="" type="checkbox"/> Compliance with pricing conditions described in the Schedule of Requirements.
33	E.29	Post qualification Actions	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Verification of accuracy, correctness and authenticity of the information provided by the bidder on the legal, technical and financial documents submitted; <input checked="" type="checkbox"/> Validation of extent of compliance to the ITB requirements and evaluation criteria based on what has so far been found by the evaluation team; <input checked="" type="checkbox"/> Inquiry and reference checking with Government entities with jurisdiction on the bidder, or any other entity that may have done business with the bidder; <input checked="" type="checkbox"/> Inquiry and reference checking with other previous clients on the quality of performance on ongoing or previous contracts completed.
34		Conditions for Determining Contract Effectivity	<input checked="" type="checkbox"/> Signature of LTA
35		Other Information Related to the ITB	Further information, instructions and/or amendments to the solicitation documents shall be published at the UNDP Moldova tenders website: http://www.undp.md/tenders/index.shtml

Section 3a: Schedule of Requirements and Technical Specifications

Procurement of IT Equipment on Long Term Agreement basis

A. Background and Objective

In order to support its projects and partners operations, as well as its own needs, UNDP Moldova is procuring fairly large quantities of IT equipment (desktop computers, notebooks, monitors, UPSs and printing devices) and is exploring the possibility of engaging multiple suppliers on a recurrent basis, as needs arise, in order to ensure best value for UNDP and access to most current technology. UNDP Moldova envisages entering into a Long Term Agreement (LTA) with multiple qualified suppliers of IT equipment to cover the needs of the UNDP Moldova office in Chisinau and its various funded Projects in Chisinau and other regions of Moldova, as well as of the Offices of other UN Agencies, such as UN Women, UNFPA, UNODC and others. UNDP Moldova shall enter into agreement with the successful bidders for an initial period of one (1) year with the option to extend for additional two (2) years, subject to a satisfactory performance, and shall place orders on a recurrent basis, as needs arise.

IT equipment, as referred to in this document, shall apply to the items listed below in the Technical Specifications sub-section.

The main objective of this ITB is to establish reliable sources of supply of the listed IT equipment items, which comply with required quality standards, while achieving best value for money. Under each separate Lot, UNDP Moldova will award the LTA to minimum two and maximum three technically qualified and responsive bidders, which quoted the lowest price.

The volume and value of IT equipment purchases, envisaged by UNDP Moldova during the period of the LTA, are provided in the table below, with a total amount of orders expected to reach approximately **1 (one) Million US Dollars over the period of three years (LOT 1 – USD 800,000; LOT 2 – USD 200,000)**. The volumes and amounts indicated below are based on historical volume of transactions of UNDP Moldova during the last three years and represent approximately 90% of the total volume and value of items purchased.

LOT no.	Item Description	Total Quantity Ordered	Total Amount Spent, USD
LOT 1	Desktop Computer, Advanced specs	136 units	124,948.00
	Desktop Computer, Regular specs	234 units	121,975.00
	Notebook, Advanced specs	69 units	123,446.00
	Notebook, Regular specs	219 units	234,791.00
	Monitor	490 units	105,847.00
	UPS	318 units	42,349.00
	Accessories (switch, speaker etc.)	91 units	11,682.00
LOT 2	Laser Printer, B/W, A4	10 units	1,450.00
	Laser Multifunctional Printer, B/W, A4	67 units	56,417.00
	Laser Multifunctional Printer, B/W, A3/A4	4 units	12,663.00
	Laser Multifunctional Printer, Color, A3/A4	6 units	58,935.00
	Laser Printer, Color, A4	3 units	2,145.00
	Cartridges and other Consumables	n/a	55,000.00

Neither this document nor the LTA that will be signed shall set a minimum guarantee on volume sales on the part of the UNDP Moldova. The successful bidders shall neither be allowed to impose such a guarantee of volume from the UNDP Moldova at any time before or during the life of the LTA. All figures indicated in the table above are estimations of required volumes, based on historical volume of transactions of the UNDP Moldova, and are not to be taken as a guarantee of business transactions from the UNDP Moldova.

B. *Scope of Supply and Expected Outputs*

The successful bidders shall supply the items, listed in the Technical Specifications sub-section, to the UNDP Moldova office in Chisinau and its various funded Projects in Chisinau and other regions of Moldova, as well as to the Offices of other UN Agencies, such as UN Women, UNFPA, UNODC and others. The requirements are split into two lots based on the functional group of required items. The successful bidders must be able to supply all items contained in a lot, partial bids within any of the lots are not allowed and such bids shall be disqualified. Partial bids are allowed by full lot only. UNDP Moldova will place Purchase Orders with the LTA holders on a recurrent basis, as needs arise, in accordance with the procedures described in Chapter C below.

Following are the various requirements, which the bidders shall abide by.

Minimum Requirements

Bidders shall offer goods which comply with the technical specifications, as indicated in the Technical Specifications sub-section. Unless indicated otherwise, all parameters in the Technical Specifications indicate the minimum requirements. Offered equipment that does not comply with the minimum requirements shall be disqualified.

Bidders shall provide detailed description of the technical features of the offered equipment, as well as the product/part number, for each quoted item. All offered goods shall be brand names and parts shall be originals.

Standards and Certificates

Bidders shall provide copies of the documents, confirming that goods are in compliance with compulsory requirements (norms and standards) for such type of equipment - certificate(s)/record(s) of conformity, issued or acknowledged by relevant regulatory entity/body. Bidders shall provide evidence that offered equipment is FCC compliant and compatible with the Microsoft Hardware Compatibility List.

Bidders shall confirm whether Certificates of Origin and Certificates of Quality are available for the offered goods. The successful bidders shall be required to provide these certificates with the shipping documents.

Packaging & Labeling

Packaging of the products shall be fit for the purposes for which such products are ordinarily used and suitable for the relevant mode of transportation to the final destination. The packaging must be of a sturdy export quality of a commercial standard that will provide adequate protection of the goods for carriage to the final destinations in the Republic of Moldova.

All wood packaging, including pallets and boxes, utilized in any shipment, shall undergo the treatment, marking and documentation required to meet the specifications described in ISPM No. 15: Guidelines for Regulating Wood Packaging Material in International Trade, available at www.ippc.int.

It shall be the responsibility of the vendor to provide complete packaging and labelling as required for transportation of the supplied commodities. All commodities, including hazardous, temperature restricted/controlled, sterile and/or other type of products must be packaged, labelled, handled and documented in accordance with applicable international standards and/or minimum requirements of stringent national regulatory authority (i.e. EU, USA, Canada, Japan, Australia), as well as any additional instructions provided in the Purchase Order.

Stocks of products

Bidders shall provide details about their storage capacity and shall describe stocks management practices applied, including stocks of equipment and spare parts. Bidders shall provide confirmations that spare parts for the offered equipment will be available in the market for a minimum period of three (3) years. It is desirable that the successful bidders shall maintain a reasonable permanent stock of equipment, contained

in the lot awarded to them, equal to 5% of the estimated required volumes.

Delivery

The successful bidders shall be requested to arrange transportation to the final destinations in the Republic of Moldova, monitor delivery and provide updates to UNDP Moldova. Delivery terms applied shall be DAP to the final destination in Chisinau and other locations in the Republic of Moldova (INCOTERMS 2010).

UNDP Moldova is looking for a maximum delivery period of 30 calendar days for common orders, and of 10 calendar days for urgent orders from existing stocks. Delivery period for high-volume and/or complex orders shall be agreed mutually.

Bidders shall explain their logistics experience, organizational setup (where goods are shipped from, warehousing and customs, etc.), roles and responsibilities, monitoring tools, quality assurance and reliability measurements. Bidders shall also indicate any discounts applied for various volume orders.

Environmental Considerations and Quality Assurance

Bidders shall describe, as applicable, how environmental protection issues are taken into account throughout the manufacturing and/or delivery process and will provide evidence of own practices which contribute to ecological sustainability and reduction of adverse environmental impact. Bidders shall also provide quality certificates (ISO, etc.) obtained by the company or shall describe the Bidder's internal technical and quality assurance review mechanisms.

Export/Import licenses

The successful bidder(s) shall be responsible for obtaining at their own risk and expense any export/import licenses or other official authorization and carry out all customs formalities necessary for the export/import of the goods.

Bidders shall explain their approach.

UNDP Moldova will only be responsible for obtaining the approvals on tax exemption from the relevant authorities.

Warranty & Technical Support

The full warranty shall include maintenance, troubleshooting and repair including provision of spare parts. Bidders shall provide evidence of local authorized technical support services availability for the offered equipment in Chisinau, Moldova, as a minimum requirement. Availability of authorized technical support services in other locations in the Republic of Moldova is desirable.

Bidders shall comply with warranty requirements indicated for each item included in the Technical Specifications sub-section. The warranty period specified therein shall commence on the day the goods have been put into service, following the acceptance of the delivered equipment by the UNDP Moldova. If during the warranty period any defects are discovered or arise in the normal course of usage of the delivered equipment, the successful bidder(s) shall remedy the defect either by replacement or by repair. In case of repair, a competent service person either from the contractor (bidder) or from the local authorized company needs to show up at the location of the equipment and provide the detailed state report and troubleshooting/repair schedule within the next business day after the contractor (bidder) or contracted local authorized company was informed about the need for repair. In case of repair and/or replacement of parts, UNDP Moldova is looking for a lead-time of maximum ten (10) calendar days. In case of any major technical problems in a defaulted item that cannot be sorted out within ten (10) calendar days from the date the default is reported, the successful bidders must replace the said item with a new one at no cost.

Bidders shall describe the warranty and post-warranty conditions provided and service/trade customs and procedures applied.

C. Contractual Arrangements, Pricing Conditions and Placement of Orders

Under each separate Lot, UNDP Moldova will award the LTA to minimum two and maximum three technically qualified and responsive bidders, which quoted the lowest price. The same bidder may be awarded more than one Lot, however the bidder must meet the cumulative minimum annual sales turnover criterion for all Lots awarded to it.

Bidders shall price their bids based on the envisaged volume and value of IT equipment purchases described in this document. All prices quoted shall comply with requested INCOTERMS 2010 and shall include loading/unloading, insurance, transportation to final destination, installation, initial start-up and training. All prices quoted shall be exclusive of all taxes (e.g. customs duties, VAT etc.), since the United Nations, including its subsidiary organs, is exempt from taxes. Bidders shall confirm in the bidding documents their willingness and ability to comply with these conditions.

Under each separate Lot, call-offs against the signed LTAs shall be made as needs arise by means of placing a Purchase Order. In order to identify the contractor for each individual order, UNDP Moldova shall conduct secondary bidding among the LTA holders under the specific Lot. Every LTA holder shall be requested to submit a quotation as per requirements of each individual order. These requests for quotation shall not be public and shall be sent directly to the LTA holders under the specific Lot. Each request for quotation shall contain generic specifications and shall not make reference to any specific brand of equipment, unless there has been a previous determination or there is a need for standardization. The quotations, submitted by the LTA holders, shall contain detailed specifications of offered equipment, shall indicate unit prices and total order price based on delivery terms (Incoterms 2010) specified therein. The quotations shall also indicate delivery period. The LTA holders shall be expected to send their quotations within 5 working days upon receipt of request by email, or inform UNDP about any problems in submitting the requested quotation and/or about the need to extend the solicitation period. Failure of any LTA holder to submit its quotation by the specified deadline shall not warrant the extension of the limited competition, unless it is deemed in the best interest of UNDP to do so.

Pursuant to an evaluation that shall consist of a compliance check of the specifications of the offered equipment against the requested ones, the order shall be placed with the LTA holder that quotes the lowest price among those that meet the minimum technical requirements. The LTA holder which has been awarded the Purchase Order shall acknowledge receipt of the Purchase Order and shall countersign and return it to UNDP Moldova within maximum 3 working days upon its receipt.

D. Contract Management, Reporting and Payment Terms

The successful bidders shall provide the name and contact information of a Customer Relations Manager or similar, responsible for the smooth running and execution of orders placed by UNDP Moldova and for the submission of quotations to UNDP Moldova. UNDP Moldova shall designate a focal point who will be responsible for the management of the LTAs and shall serve as the overall point of contact.

The successful bidders shall submit to UNDP Moldova semi-annual reports on executed and on-going orders, indicating as a minimum the following information:

- UNDP Purchase Order number and date
- Current status of the order (i.e. in transit, delivered etc.)
- Final destination of the order and delivery date (or expected delivery date, as the case may be)
- Description and quantity of the ordered item
- Unit price and total amount for the ordered item, in USD

Note: different lines shall be used for different items in an order.

UNDP Moldova shall make payments by bank transfer to the bank account of the LTA holder, within 30 days upon acceptance of the goods delivered and presentation of invoice. Payments for partial deliveries shall be negotiated separately at the stage when UNDP places the order, as required. Payments to companies in Moldova shall be made in Moldovan Lei as per the UN Operational Rate of Exchange on the day of payment.

Technical Specifications

LOT 1		
Item	GENERIC SPECIFICATIONS	
1.	DESKTOP COMPUTER – Regular (Warranty: 3 years)	
	CPU	4-cores Processor, similar to Intel core i5, (Manufacturing Technology 22nm) – 3.2 GHz, 6MB cache
	RAM	4 GB
	Hard Drive	500 GB, 7200 RPM HDD
	Network	Ethernet 100/1000
	Optical drive	DVD+/-RW
	Sound card	Integrated
	Video card	Integrated, with support for two monitors
	Ports	2 USB front, 4 USB rear (out of which minimum 2 USB 3.0, front or rear)
	Accessories	USB 3.0 memory stick 32 GB; USB Keyboard US English/Russian; USB optical mouse with scroll wheel;
OS/Software	Microsoft Windows 7 Professional, 64-bit, English Microsoft Office 2013 Home & Business, 64-bit, English	
2.	DESKTOP COMPUTER – Advanced (Warranty: 3 years)	
	CPU	4-cores Processor, similar to Intel core i7, (Manufacturing Technology 22nm) – 3.4 GHz, 8MB cache
	RAM	8 GB
	Hard Drive	180 GB SSD
	Network	Ethernet 100/1000
	Optical drive	DVD+/-RW
	Sound card	Integrated
	Video card	PCI-E 1GB, with support for two monitors
	Ports	4 USB front, 4 USB rear (out of which minimum 4 USB 3.0, front or rear)
	Accessories	USB 3.0 memory stick 32 GB; USB Keyboard US English/Russian; USB optical mouse with scroll wheel;
OS/Software	Microsoft Windows 7 Professional, 64-bit, English Microsoft Office 2013 Home & Business, 64-bit, English	
3.	NOTEBOOK – Regular (Warranty: 3 years, including battery)	
	CPU	2-cores Processor, similar to Intel core i5, (Manufacturing Technology 22nm) – 1.6 GHz, 3MB cache, 5 GT/s
	RAM	4 GB
	Hard Drive	500 GB, 7200 RPM HDD
	LCD display	14 inch HD LED with Integrated Web Camera
	Video	support for two monitors
	Wired network	Ethernet 100/1000
	Wireless conn.	Wi-Fi (802.11 a/b/g/n), Bluetooth
	Ports	3 USB (out of which minimum 2 USB 3.0); 1 microphone in and 1 headphone, or 1 combo; 1 external VGA monitor; 1 RJ-45; 1 docking connector;
	Slots	1 Card Reader
	Input Device	Keyboard, US English or US English/Russian, illuminated (built-in function)
	Pointing device	Touchpad
	Battery	48 WHr
	Weight	Up to 2.14 kg in minimum configuration specified by manufacturer
	Accessories	USB 3.0 memory stick 32 GB; Bag; USB Keyboard US English/Russian; USB optical mouse with scroll wheel; Docking station with USB 3.0, RJ-45, VGA, DVI; Monitor Stand;

		Auto/Air/AC adapter; Lock kit;
	Security	Lock Slot
	OS/Software	Microsoft Windows 7 Professional, 64-bit, English Microsoft Office 2013 Home & Business, 64-bit, English
4.	NOTEBOOK – Advanced (Warranty: 3 years, including battery)	
	CPU	2-cores Processor, similar to Intel core i7, (Manufacturing Technology 22nm) – 2.1 GHz, 4MB cache, 5 GT/s
	RAM	8 GB
	Hard Drive	240 GB SSD
	LCD display	14 inch HD+ LED with Integrated Web Camera
	Video	support for two monitors
	Wired network	Ethernet 100/1000
	Wireless conn.	Wi-Fi (802.11 a/b/g/n), Bluetooth
	Ports	3 USB (out of which minimum 2 USB 3.0); 1 microphone in and 1 headphone, or 1 combo; 1 external VGA monitor or HDMI (with adapter to VGA) or Display Port (with adapter to VGA); 1 RJ-45; 1 docking connector;
	Slots	1 Card Reader
	Input Device	Keyboard, US English or US English/Russian, illuminated (built-in function)
	Pointing device	Touchpad
	Battery	48 WHr
	Weight	Up to 1.8 kg in minimum configuration specified by manufacturer
	Accessories	USB 3.0 memory stick 32 GB; Bag; USB Keyboard US English/Russian; USB optical mouse with scroll wheel; Docking station with USB 3.0, RJ-45, VGA, DVI; Monitor Stand; Auto/Air/AC adapter; Lock kit;
	Security	Lock Slot
	OS/Software	Microsoft Windows 7 Professional, 64-bit, English Microsoft Office 2013 Home & Business, 64-bit, English
5.	MONITOR – 24" or 23.8" LCD Widescreen (Warranty: 3 years)	
	Resolution	1920 x 1080
	Response time	Maximum 8 ms
	Viewing angles	178° vertical, 178° horizontal
	Ports	DVI, VGA, 2 USB 2.0
	Stand	Height adjustable
	Brightness	250 cd/m ²
	Contrast ratio	700:1
6.	UPS (Warranty: 1 year)	
	<i>similar to APC Back-UPS ES 700</i>	

LOT 2		
Item	GENERIC SPECIFICATIONS	
1.	Laser Black and White Network Printer (Warranty: 1 year)	
	Media size	A4
	Print speed	40 ppm
	Monthly duty cycle	100,000 pages
	Print quality	1200 x 1200 dpi
	Input capacity	500 sheets
	Multi-purpose tray	100 sheets
	Duplex	Available
	Memory	128 MB
	Connectivity	Hi-Speed USB 2.0 printer port, Ethernet 10/100/1000
	Supported OS	Microsoft Windows XP/Vista/7,8

2.	Laser Color Multifunctional Printer (Warranty: 1 year)	
	Copy, print, network print, scan, scan to email	
	Media size	A4, A3
	Print speed	30 ppm/A4 color, 30 ppm/A4 black
	Monthly duty cycle	100,000 pages
	Print quality	1200 x 600 dpi
	Duplex print, copy, scan	Available
	Memory	512 MB
	Connectivity	Hi-Speed USB 2.0 printer port, Ethernet 10/100
	Supported OS	Microsoft Windows XP/Vista/7
	Paper handling	
	Two Input Trays user adjustable	500 sheets per tray
	Duplex Automatic Document Feeder	50 sheets
	Output	Stapler, 500 sheets
	Scanner specifications	
	Capability	Color scanning, black and white
	Optical resolution	600dpi
	Scan to email	SMTP, LDAP support for address list
	File formats	TIFF, JPEG, PDF
	Other features	
Accounting feature	Track and limit the number of copy, print, scan to email jobs for each user.	
Firewall/IP filtering	Provides security to the machine, by allowing to register the IP addresses permitted to communicate with the machine.	
3.	Laser Black and White Multifunctional Printer – Regular (Warranty: 1 year)	
	Copy, print, network print, scan, scan to email	
	Media size	A4
	Print speed	40 ppm/A4
	Monthly duty cycle	100,000 pages
	Print quality	600 x 600 dpi
	Duplex print, copy, scan	Available
	Memory	256 MB
	Connectivity	Hi-Speed USB 2.0 printer port, Ethernet 10/100/1000
	Supported OS	Microsoft Windows XP/Vista/7,8
	Paper handling	
	Input Tray	500 sheets
	Duplex Automatic Document Feeder	100 sheets
	Output	Stapler, 250 sheets
	Scanner specifications	
	Capability	Color scanning, black and white
	Optical resolution	600X600dpi
	Scan to email	SMTP, LDAP support for address list
	File formats	TIFF, JPEG, PDF
	Other Features	
Accounting feature	Track and limit the number of copy, print, scan to email jobs for each user.	
Firewall/IP filtering	Provides security to the machine, by allowing to register the IP addresses permitted to communicate with the machine.	
4.	Laser Black and White Multifunctional Printer – Advanced (Warranty: 1 year)	
	Copy, print, network print, scan, scan to email	
	Media size	A4, A3
	Print speed	35 ppm/A4
	Monthly duty cycle	120,000 pages
	Print quality	1200 x 1200 dpi
	Duplex print, copy, scan	Available
	Memory	512 MB
	Connectivity	Hi-Speed USB 2.0 printer port, Ethernet 10/100/1000
	Supported OS	Microsoft Windows XP/Vista/7,8
	Paper handling	
	Two Input Trays user adjustable	500 sheets per tray
Duplex Automatic Document Feeder	50 sheets	

Output	Stapler, 500 sheets
Scanner specifications	
Capability	Color scanning, black and white
Optical resolution	600dpi
Scan to email	SMTP, LDAP support for address list
File formats	TIFF, JPEG, PDF
Other Features	
Accounting feature	Track and limit the number of copy, print, scan to email jobs for each user.
Firewall/IP filtering	Provides security to the machine, by allowing to register the IP addresses permitted to communicate with the machine.

Section 3b: Related Services

Further to the Schedule of Requirements in the preceding Table, Bidders are requested to take note of the following additional requirements, conditions, and related services pertaining to the fulfillment of the requirements:

Delivery Term [INCOTERMS 2010]	<input checked="" type="checkbox"/> DAP Chisinau, Republic of Moldova
Mode of Transport Preferred	<input checked="" type="checkbox"/> AIR <input checked="" type="checkbox"/> LAND
Delivery Date	Maximum 30 calendar days from placement of Purchase Order
Customs, if needed, clearing shall be done by:	<input checked="" type="checkbox"/> Supplier
Installation Requirements	Installation and initial start-up shall be done at the end-user's location.
Training on Operation and Maintenance	Training on operation and maintenance of the delivered equipment shall be done at the end-user's location.
Technical Support Requirements	Please refer to Section 3a: Schedule of Requirements
Payment Terms	<input checked="" type="checkbox"/> 100% within 30 days upon UNDP's acceptance of the goods delivered as specified and receipt of invoice. <input checked="" type="checkbox"/> Payments for partial deliveries shall be negotiated separately at the stage when UNDP places the order, as required. <input checked="" type="checkbox"/> Payments to companies in Moldova shall be made in Moldovan Lei as per the UN Operational Rate of Exchange on the day of payment.
Conditions for Release of Payment	<input checked="" type="checkbox"/> Installation and initial start-up (please refer to Section 3a) <input checked="" type="checkbox"/> Training on operation and maintenance (please refer to Section 3a) <input checked="" type="checkbox"/> Written Acceptance of Goods based on full compliance with ITB requirements
After-sale services required	<input checked="" type="checkbox"/> Warranty on Parts and Labor for the minimum period indicated for each item in the Technical Specifications <input checked="" type="checkbox"/> Technical Support <input checked="" type="checkbox"/> Provision of Service Unit when pulled out for maintenance/ repair
All documentations, including catalogs, instructions and operating manuals, shall be in this language	<input checked="" type="checkbox"/> English

Section 4: Bid Submission Form

(This should be written in the Letterhead of the Bidder. Except for indicated fields, no changes may be made in this template.)

Insert location

Insert date

To: UNDP Moldova, Registry Office/Procurement

Dear Sir/Madam:

We, the undersigned, hereby offer to supply the goods and related services required for the Procurement of IT Equipment on Long Term Agreement basis in accordance with your Invitation to Bid dated 16 September 2014. We are hereby submitting our Bid, which includes the Technical Bid and Price Schedule.

We hereby declare that :

- a) All the information and statements made in this Bid are true and we accept that any misrepresentation contained in it may lead to our disqualification;
- b) We are currently not on the removed or suspended vendor list of the UN or other such lists of other UN agencies, nor are we associated with, any company or individual appearing on the 1267/1989 list of the UN Security Council;
- c) We have no outstanding bankruptcy or pending litigation or any legal action that could impair our operation as a going concern; and
- d) We do not employ, nor anticipate employing, any person who is or was recently employed by the UN or UNDP.

We confirm that we have read, understood and hereby fully accept the Schedule of Requirements and Technical Specifications describing the duties and responsibilities required of us in this ITB, and the General Terms and Conditions of UNDP's Standard Contract for this ITB.

We agree to abide by this Bid for 120 days.

We undertake, if our Bid is accepted, to initiate the supply of goods and provision of related services not later than the date indicated in the Data Sheet.

We fully understand and recognize that UNDP is not bound to accept this Bid, that we shall bear all costs associated with its preparation and submission, and that UNDP will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the evaluation.

We remain,

Yours sincerely,

Authorized Signature *[In full and initials]*: _____

Name and Title of Signatory: _____

Name of Firm: _____

Contact Details: _____

[please mark this letter with your corporate seal, if available]

Section 5: Documents Establishing the Eligibility and Qualifications of the Bidder

Bidder Information Form¹

Date: *[insert date (as day, month and year) of Bid Submission]*

ITB No.: *[insert number of bidding process]*

Page _____ of _____ pages

1. Bidder's Legal Name <i>[insert Bidder's legal name]</i>		
2. In case of Joint Venture (JV), legal name of each party: <i>[insert legal name of each party in JV]</i>		
3. Actual or intended Country/ies of Registration/Operation: <i>[insert actual or intended Country of Registration]</i>		
4. Year of Registration in its Location: <i>[insert Bidder's year of registration]</i>		
5. Countries of Operation	6. No. of staff in each Country	7. Years of Operation in each Country
8. Legal Address/es in Country/ies of Registration/Operation: <i>[insert Bidder's legal address in country of registration]</i>		
9. Value and Description of Top three (3) Biggest Contract for the past five (5) years		
10. Latest Credit Rating (Score and Source, if any)		
11. Brief description of litigation history (disputes, arbitration, claims, etc.), indicating current status and outcomes, if already resolved.		
12. Bidder's Authorized Representative Information Name: <i>[insert Authorized Representative's name]</i> Address: <i>[insert Authorized Representative's Address]</i> Telephone/Fax numbers: <i>[insert Authorized Representative's telephone/fax numbers]</i> Email Address: <i>[insert Authorized Representative's email address]</i>		
13. Are you in the UNPD List 1267.1989 or UN Ineligibility List ? <input type="checkbox"/> YES or <input type="checkbox"/> NO		
14. Attached are copies of original documents of: <input type="checkbox"/> All eligibility document requirements listed in the Data Sheet <input type="checkbox"/> If Joint Venture/Consortium – copy of the Memorandum of Understanding/Agreement or Letter of Intent to form a JV/Consortium, or Registration of JV/Consortium, if registered <input type="checkbox"/> If case of Government corporation or Government-owned/controlled entity, documents establishing legal and financial autonomy and compliance with commercial law.		

¹ The Bidder shall fill in this Form in accordance with the instructions. Apart from providing additional information, no alterations to its format shall be permitted and no substitutions shall be accepted.

Joint Venture Partner Information Form (if Registered)²

Date: *[insert date (as day, month and year) of Bid Submission]*

ITB No.: *[insert number of bidding process]*

Page _____ of _____ pages

1. Bidder's Legal Name: <i>[insert Bidder's legal name]</i>		
2. JV's Party legal name: <i>[insert JV's Party legal name]</i>		
3. JV's Party Country of Registration: <i>[insert JV's Party country of registration]</i>		
4. Year of Registration: <i>[insert Party's year of registration]</i>		
5. Countries of Operation	6. No. of staff in each Country	7. Years of Operation in each Country
8. Legal Address/es in Country/ies of Registration/Operation: <i>[insert Party's legal address in country of registration]</i>		
9. Value and Description of Top three (3) Biggest Contract for the past five (5) years		
10. Latest Credit Rating (if any) : Click here to enter text.		
1. Brief description of litigation history (disputes, arbitration, claims, etc.), indicating current status and outcomes, if already resolved. Click here to enter text.		
13. JV's Party Authorized Representative Information Name: <i>[insert name of JV's Party authorized representative]</i> Address: <i>[insert address of JV's Party authorized representative]</i> Telephone/Fax numbers: <i>[insert telephone/fax numbers of JV's Party authorized representative]</i> Email Address: <i>[insert email address of JV's Party authorized representative]</i>		
14. Attached are copies of original documents of: <i>[check the box(es) of the attached original documents]</i> <input type="checkbox"/> All eligibility document requirements listed in the Data Sheet <input type="checkbox"/> Articles of Incorporation or Registration of firm named in 2. <input type="checkbox"/> In case of government owned entity, documents establishing legal and financial autonomy and compliance with commercial law.		

² The Bidder shall fill in this Form in accordance with the instructions. Apart from providing additional information, No alterations to its format shall be permitted and no substitutions shall be accepted.

Section 6: Technical Bid Form³

Procurement of IT Equipment on Long Term Agreement basis

Name of Bidding Organization / Firm:	
Country of Registration:	
Name of Contact Person for this Bid:	
Address:	
Phone / Fax:	
Email:	

SECTION 1: EXPERTISE OF FIRM/ ORGANISATION

This section should fully explain the Bidder's resources in terms of facilities necessary for the performance of this requirement.

1.1 Brief Description of Bidder as an Entity: Provide a brief description of the organization / firm submitting the Bid, its legal mandates/authorized business activities, the year and country of incorporation, and approximate annual budget, etc. Include reference to reputation, or any history of litigation and arbitration in which the organisation / firm has been involved that could adversely affect or impact the delivery of goods and/or performance of related services, indicating the status/result of such litigation/arbitration.

1.2. Financial Capacity: Based on the latest Audited Financial Statement (Income Statement and Balance Sheet) describe the financial capacity (liquidity, stand-by credit lines, etc.) of the bidder to engage into the contract. Include any indication of credit rating, industry rating, etc.

1.3. Track Record and Experiences: Provide the following information regarding corporate experience within at least the last five (5) years which are related or relevant to those required for this Contract.

Name of project	Client	Contract Value	Period of activity	Types of activities undertaken	Status or Date Completed	References Contact Details (Name, Phone, Email)

SECTION 2: SCOPE OF SUPPLY, TECHNICAL SPECIFICATIONS, AND RELATED SERVICES

This section should demonstrate the Bidder's responsiveness to the specification by identifying the specific components proposed, addressing the requirements, as specified, point by point; providing a detailed description of the essential performance characteristics proposed; and demonstrating how the proposed bid meets or exceeds the specifications.

2.1. Scope of Supply: Please provide a detailed description of the goods to be supplied, indicating clearly how they comply with the technical specifications required by the ITB. Bidders shall duly provide the information required for each item they are bidding for. Supporting documents with full details may be annexed, as required.

Please also describe how the organisation/firm will supply the goods and any related services, keeping in mind the appropriateness to local conditions and project environment. Please provide the information, explanations and/or confirmations, as requested under the various sub-sections of Section 3a: Schedule of Requirements and Technical Specifications.

2.2. Technical Quality Assurance Mechanisms: The bid shall also include details of the Bidder's internal technical and quality assurance review mechanisms, all the appropriate quality certificates, export licenses and other documents attesting to the superiority of the quality of the goods and technologies to be supplied.

2.3. Reporting and Monitoring: Please provide a brief description of the mechanisms proposed for this project for reporting to the UNDP and partners, including a reporting schedule.

2.4. Subcontracting: Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors. Special attention should be given to providing a

³ Technical Bids not submitted in this format may be rejected.

clear picture of the role of each entity and how everyone will function as a team.

2.5. Risks / Mitigation Measures: Please describe the potential risks for the implementation of this project that may impact achievement and timely completion of expected results as well as their quality. Describe measures that will be put in place to mitigate these risks.

2.6. Partnerships (Optional): Explain any partnerships with local, international or other organizations that are planned for the implementation of the project. Special attention should be given to providing a clear picture of the role of each entity and how everyone will function as a team. Letters of commitment from partners and an indication of whether some or all have successfully worked together on other previous projects is encouraged.

2.7. Anti-Corruption Strategy (Optional): Define the anti-corruption strategy that will be applied in this project to prevent the misuse of funds. Describe the financial controls that will be put in place.

2.8. Statement of Full Disclosure: This is intended to disclose any potential conflict in accordance with the definition of "conflict" under Section 4 and Section 2, p. 5, 6, 7 of this document, if any.

2.9. Other: Any other comments or information regarding the bid and its implementation.

SECTION 3: PERSONNEL

This section should fully explain the Bidder's resources in terms of personnel necessary for the performance of this requirement.

3.1. Management Structure: Describe the overall management approach toward planning and implementing the contract. Include an organization chart for the management of the contract, if awarded.

3.2. Qualifications of Key Personnel. Provide the CVs for key personnel (Team Leader, Managerial, technical/engineering and general staff) that will be provided to support the implementation of this project. CVs should demonstrate qualifications in area of expertise relevant to the Contract. Please use the format below:

Name:		
Role in Contract Implementation:		
Nationality:		
Contact information:		
Countries of Relevant Work Experience:		
Language Skills:		
Education and other Qualifications:		
Summary of Experience: <i>Highlight experience in the region and on similar projects.</i>		
Relevant Experience (From most recent):		
Period: From – To	Name of activity/ Project/ funding organisation, if applicable:	Job Title and Activities undertaken/Description of actual role performed:
<i>e.g. June 2010-January 2011</i>		
<i>Etc.</i>		
<i>Etc.</i>		
References (minimum of 3):	<i>Name Designation Organization Contact Information – Address; Phone; Email; etc.</i>	
Declaration: I confirm my intention to serve in the stated position and present availability to serve for the term of the proposed contract. I also understand that any wilful misstatement described above may lead to my disqualification, before or during my engagement.		
_____		_____
Signature of the Nominated Team Leader/Member		Date Signed

Section 7: Price Schedule Form⁴

Bidders are required to prepare the Price Schedule as indicated in the Instruction to Bidders. The format shown below is suggested for use as a guide in preparing the Price Schedule.

Bidders shall price their bids based on the envisaged volume and value of IT equipment purchases presented in Section 3a. All prices quoted shall comply with requested INCOTERMS 2010 and shall include loading/unloading, insurance, transportation to final destination, installation, initial start-up and training. All prices quoted shall be in US dollars and shall be exclusive of all taxes (e.g. customs duties, VAT etc.).

Under each separate LOT, UNDP will award the contract to minimum two and maximum three Bidders, which presented the lowest priced offers of the technically qualified/responsive Bids. **UNDP will take into account the envisaged volumes of items when selecting the lowest price. For LOT 2 UNDP will also take into account the cost of consumables required for printing/copying the number of standard A4 pages indicated below.**

TABLE 1: Price Schedule Form for LOT 1

LOT 1				
Item No.	Short Description (Brand name, model and part number)	Total Item Price based on DAP delivery, all- inclusive, USD	Breakdown, USD (price of related services included in Total Item Price)	
			Transportation and insurance	Installation, initial start-up and training
1. Desktop Computer Regular				
2. Desktop Computer Advanced				
3. Notebook Regular				
4. Notebook Advanced				
5. Monitor				
6. UPS				
Total		\$ 0.00		

For each item under LOT 2, Bidders shall provide the list of recommended consumables (cartridges) and replacement parts required for the printing/copying of the number of standard A4 black and white and/or color pages indicated in table 2B, including their current prices.

TABLE 2A: Price Schedule Form for LOT 2

LOT 2				
Item No.	Short Description (Brand name, model and part number)	Total Item Price based on DAP delivery, all- inclusive, USD	Breakdown, USD (price of related services included in Total Item Price)	
			Transportation and insurance	Installation, initial start-up and training
1. Laser Black and White Network Printer				
2. Laser Color				

⁴ No deletion or modification may be made in this form. Any such deletion or modification may lead to the rejection of the Bid.

Multifunctional Printer				
3. Laser Black and White Multifunctional Printer – Regular				
4. Laser Black and White Multifunctional Printer – Advanced				
Total			\$ 0.00	

TABLE 2B: Operating Costs for Items under LOT 2

List of Consumables	Model and part number	Capacity, pages	Unit Price based on DAP delivery, all inclusive, USD
Item 1. Laser Black and White Network Printer: 50,000 standard A4 B/W pages			
High Capacity Cartridge			
Other replacement parts – please specify			
...			
Item 2. Laser Color Multifunctional Printer: 120,000 standard A4 B/W pages + 30,000 standard A4 color pages			
High Capacity Cartridge B/W			
High Capacity Cartridge color (please specify)			
Other replacement parts – please specify			
...			
Item 3. Laser Black and White Multifunctional Printer – Regular: 80,000 standard A4 B/W pages			
High Capacity Cartridge			
Other replacement parts – please specify			
...			
Item 4. Laser Black and White Multifunctional Printer – Advanced: 150,000 standard A4 B/W pages			
High Capacity Cartridge			
Other replacement parts – please specify			
...			

Please add lines as required.

Section 8: FORM FOR BID SECURITY

(This must be finalized using the official letterhead of the Issuing Bank. Except for indicated fields, no changes may be made in this template.)

To: UNDP
[Insert contact information as provided in Data Sheet]

WHEREAS *[name and address of Contractor]* (hereinafter called "the Bidder") has submitted a Bid to UNDP dated [Click here to enter a date.](#) , to deliver goods and execute related services for *[indicate ITB title]* (hereinafter called "the Bid"):

AND WHEREAS it has been stipulated by you that the Bidder shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security in the event that the Bidder:

- a) Fails to sign the Contract after UNDP has awarded it;
- b) Withdraws its Bid after the date of the opening of the Bid;
- c) Fails to comply with UNDP's variation of requirement, as per ITB Section F.3; or
- d) Fails to furnish Performance Security, insurances, or other documents that UNDP may require as a condition to rendering the contract effective.

AND WHEREAS we have agreed to give the Bidder such this Bank Guarantee:

NOW THEREFORE we hereby affirm that we are the Guarantor and responsible to you, on behalf of the Bidder, up to a total of *[amount of guarantee] [in words and numbers]*, such sum being payable in the types and proportions of currencies in which the Price Bid is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of *[amount of guarantee as aforesaid]* without your needing to prove or to show grounds or reasons for your demand for the sum specified therein.

This guarantee shall be valid until 30 days after the date of validity of the bids.

SIGNATURE AND SEAL OF THE GUARANTOR BANK

Date

Name of Bank

Address

Section 9: FORM FOR PERFORMANCE SECURITY⁵

(This must be finalized using the official letterhead of the Issuing Bank. Except for indicated fields, no changes may be made in this template.)

To: UNDP
[Insert contact information as provided in Data Sheet]

WHEREAS *[name and address of Contractor]* (hereinafter called "the Contractor") has undertaken, in pursuance of Contract No. *Click to enter* dated *Click to enter*, to deliver the goods and execute related services *Click here to enter text.* (hereinafter called "the Contract"):

AND WHEREAS it has been stipulated by you in the said Contract that the Contractor shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with his obligations in accordance with the Contract:

AND WHEREAS we have agreed to give the Contractor such a Bank Guarantee:

NOW THEREFORE we hereby affirm that we are the Guarantor and responsible to you, on behalf of the Contractor, up to a total of *[amount of guarantee] [in words and numbers]*, such sum being payable in the types and proportions of currencies in which the Contract Price is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of *[amount of guarantee as aforesaid]* without your needing to prove or to show grounds or reasons for your demand for the sum specified therein.

This guarantee shall be valid until a date 30 days from the date of issue by UNDP of a certificate of satisfactory performance and full completion of services by the Contractor.

SIGNATURE AND SEAL OF THE GUARANTOR BANK

Date

Name of Bank

Address

⁵ *If the RFP requires the submission of a Performance Security, which shall be made a condition to the signing and effectivity of the contract, the Performance Security that the Bidder's Bank will issue shall use the contents of this template*

Section 10: Form for Advanced Payment Guarantee⁶

(This must be finalized using the official letterhead of the Issuing Bank. Except for indicated fields, no changes may be made in this template.)

_____ [Bank's Name, and Address of Issuing Branch or Office]

Beneficiary: _____ [Name and Address of UNDP]

Date: _____ ++++++

ADVANCE PAYMENT GUARANTEE No.: _____

We have been informed that [name of Company] (hereinafter called "the Contractor") has entered into Contract No. [reference number of the contract] dated [insert: date] with you, for the provision of [brief description of ITB requirements] (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, an advance payment in the sum of [amount in words] ([amount in figures]) is to be made against an advance payment guarantee.

At the request of the Contractor, we [name of Bank] hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of [amount in words] ([amount in figures])⁷ upon receipt by us of your first demand in writing accompanied by a written statement stating that the Contractor is in breach of its obligation under the Contract because the Contractor has used the advance payment for purposes other than toward providing the goods and related services under the Contract.

It is a condition for any claim and payment under this guarantee to be made that the advance payment referred to above must have been received by the Contractor on its account number _____ at [name and address of Bank].

The maximum amount of this guarantee shall be progressively reduced by the amount of the advance payment repaid by the Contractor as indicated in copies of certified monthly statements which shall be presented to us. This guarantee shall expire, at the latest, upon our receipt of the monthly payment certificate indicating that the Consultants have made full repayment of the amount of the advance payment, or on the __ day of _____, 2__, 20__ whichever is earlier. Consequently, any demand for payment under this guarantee must be received by us at this office on or before that date.

This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 458.

[signature(s)]

Note: All italicized text is for indicative purposes only to assist in preparing this form and shall be deleted from the final product.

⁶ This Guarantee shall be required if the Contractor will require advanced payment of more than 20% of the contract amount, or if the absolute amount of the advanced payment required will exceed the amount of USD 30,000, or its equivalent if the price offer is not in USD, using the exchange rate stated in the Data Sheet. The Contractor's Bank must issue the Guarantee using the contents of this template.

⁷ The Guarantor Bank shall insert an amount representing the amount of the advanced payment and denominated either in the currency/ies of the advanced payment as specified in the Contract.

Section 11: Contract Form

LONG TERM AGREEMENT FOR THE PROVISION OF GOODS AND SERVICES TO THE UNITED NATIONS DEVELOPMENT PROGRAMME IN MOLDOVA

This Long Term Agreement is made between the United Nations Development Programme in Moldova, a subsidiary organ of the United Nations, registered at 131, 31 August 1989 Street, Chisinau MD-2012, Republic of Moldova (hereinafter "UNDP") and _____ (hereinafter called "Contractor") registered at _____.

WHEREAS, UNDP desires to enter into a Contract for the provision of products and services by the Contractor to UNDP, pursuant to which UNDP Moldova office and its various funded Projects, as well as the Offices of other UN Agencies, can conclude specific contractual arrangements with the Contractor, as provided herein;

WHEREAS pursuant to the Invitation to Bid ref. no. ITB14/00868 the offer of the Contractor was accepted;

NOW, THEREFORE, UNDP and the Contractor (hereinafter jointly the "Parties") hereby agree as follows:

Article 1: SCOPE OF WORK

1. Upon acceptance of a valid UNDP Purchase Order, the Contractor shall provide the types of products, services and deliverables, at the discount levels which are listed in Annex 1 hereto ("Schedule of Requirements"), as and when negotiated by UNDP Moldova office or projects, or other UN Agencies. The prices shall remain in effect for a period of one year from Entry into Force of this Agreement.
2. UNDP does not warrant that any quantity of products and services will be purchased during the term of this Agreement, which shall be for one year.
3. In order to ensure a permanent competitive environment for future orders, UNDP Moldova shall sign Long Term Agreements with several companies. The detailed procedures for identifying the Contractor for every order are described in Annex 1.

Article 2: CHANGES IN CONDITION

4. In the event of any advantageous technical changes and/or downward pricing of the products and services during the duration of this Agreement, the Contractor shall notify UNDP immediately. UNDP shall consider the impact of any such event and may request an amendment to the Agreement.

Article 3: CONTRACTOR'S REPORTING

5. The Contractor will report semi-annually to UNDP on the products and services provided to UNDP, including its projects.

Article 4: GENERAL AND SPECIAL TERMS AND CONDITIONS

6. The standard UNDP General Terms and Conditions for Goods, attached as Annex 2, shall apply to this Agreement, and any subsequent contracts concluded in accordance with paragraph 1 above.

Article 5: ACCEPTANCE

- 7. This Agreement supersedes all prior oral or written agreements, if any, between the Parties and constitutes the entire agreement between the parties with respect to the provision of the products and services hereunder.
- 8. This Agreement shall enter into force on the date of the last signature by the representatives of the Parties and shall remain in force for a period of one year, and may be extended for two additional years by mutual agreement of the Parties.

IN WITNESS WHEREOF, the duly authorized representatives of the PARTIES have signed this agreement.

For and on behalf of:

"UNDP"

"Contractor"

Date: _____

Date: _____

UNDP General Terms and Conditions for Goods

1. ACCEPTANCE OF THE PURCHASE ORDER

This Purchase Order may only be accepted by the Supplier's signing and returning an acknowledgement copy of it or by timely delivery of the goods in accordance with the terms of this Purchase Order, as herein specified. Acceptance of this Purchase Order shall effect a contract between the Parties under which the rights and obligations of the Parties shall be governed solely by the terms and conditions of this Purchase Order, including these General Conditions. No additional or inconsistent provisions proposed by the Supplier shall bind UNDP unless agreed to in writing by a duly authorized official of UNDP.

2. PAYMENT

- 2.1. UNDP shall, on fulfillment of the Delivery Terms, unless otherwise provided in this Purchase Order, make payment within 30 days of receipt of the Supplier's invoice for the goods and copies of the shipping documents specified in this Purchase Order.
- 2.2. Payment against the invoice referred to above will reflect any discount shown under the payment terms of this Purchase Order, provided payment is made within the period required by such payment terms.
- 2.3. Unless authorized by UNDP, the Supplier shall submit one invoice in respect of this Purchase Order, and such invoice must indicate the Purchase Order's identification number.
- 2.4. The prices shown in this Purchase Order may not be increased except by express written agreement of UNDP.

3. TAX EXEMPTION

- 3.1. Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter alia, that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for utilities services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize UNDP's exemption from such taxes, duties or charges, the Supplier shall immediately consult with UNDP to determine a mutually acceptable procedure.
- 3.2. Accordingly, the Supplier authorizes UNDP to deduct from the Supplier's invoice any amount representing such taxes, duties or charges, unless the Supplier has consulted with UNDP before the payment thereof and UNDP has, in each instance, specifically authorized the Supplier to pay such taxes, duties or charges under protest. In that event, the Supplier shall provide UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

4. RISK OF LOSS

Risk of loss, damage to or destruction of the goods shall be governed in accordance with DDU Incoterms 2000, unless otherwise agreed upon by the Parties on the front side of this Purchase Order.

5. EXPORT LICENCES

Notwithstanding any INCOTERM 2000 used in this Purchase Order, the Supplier shall obtain any export licences required for the goods.

6. FITNESS OF GOODS/PACKAGING

The Supplier warrants that the goods, including packaging, conform to the specifications for the goods ordered under this Purchase Order and are fit for the purposes for which such goods are ordinarily used and for purposes expressly made known to the Supplier by UNDP, and are free from defects in workmanship and materials. The Supplier also warrants that the goods are contained or packaged adequately to protect the goods.

7. INSPECTION

- 7.1. UNDP shall have a reasonable time after delivery of the goods to inspect them and to reject and refuse acceptance of goods not conforming to this Purchase Order; payment for goods pursuant to this Purchase Order shall not be deemed an acceptance of the goods.
- 7.2. Inspection prior to shipment does not relieve the Supplier from any of its contractual obligations.

8. INTELLECTUAL PROPERTY INFRINGEMENT

The Supplier warrants that the use or supply by UNDP of the goods sold under this Purchase Order does not infringe any patent, design, trade-name or trade-mark. In addition, the Supplier shall, pursuant to this warranty, indemnify, defend and hold UNDP and the United Nations harmless from any actions or claims brought against UNDP or the United Nations pertaining to the alleged infringement of a patent, design, trade-name or trade-mark arising in connection with the goods sold under this Purchase Order.

9. RIGHTS OF UNDP

In case of failure by the Supplier to fulfil its obligations under the terms and conditions of this Purchase Order, including but not limited to failure to obtain necessary export licences, or to make delivery of all or part of the goods by the agreed delivery date or dates, UNDP may, after giving the Supplier reasonable notice to perform and without prejudice to any other rights or remedies, exercise one or more of the following rights:

- a) Procure all or part of the goods from other sources, in which event UNDP may hold the Supplier responsible for any excess cost occasioned thereby.
- b) Refuse to accept delivery of all or part of the goods.
- c) Cancel this Purchase Order without any liability for termination charges or any other liability of any kind of UNDP.

10. LATE DELIVERY

Without limiting any other rights or obligations of the parties hereunder, if the Supplier will be unable to deliver the goods by the delivery date(s) stipulated in this Purchase Order, the Supplier shall (i) immediately consult with UNDP to determine the most expeditious means for delivering the goods and (ii) use an expedited means of delivery, at the Supplier's cost (unless the delay is due to Force Majeure), if reasonably so requested by UNDP.

11. ASSIGNMENT AND INSOLVENCY

- 11.1. The Supplier shall not, except after obtaining the written consent of UNDP, assign, transfer, pledge or make other disposition of this Purchase Order, or any part thereof, or any of the Supplier's rights or obligations under this Purchase Order.
- 11.2. Should the Supplier become insolvent or should control of the Supplier change by virtue of insolvency, UNDP may, without prejudice to any other rights or remedies, immediately terminate this Purchase Order by giving the Supplier written notice of termination.

12. USE OF UNDP OR UNITED NATIONS NAME OR EMBLEM

The Supplier shall not use the name, emblem or official seal of UNDP or the United Nations for any purpose.

13. PROHIBITION ON ADVERTISING

The Supplier shall not advertise or otherwise make public that it is furnishing goods or services to UNDP without specific permission of UNDP in each instance.

14. CHILD LABOUR

The Supplier represents and warrants that neither it nor any of its affiliates is engaged in any practice

inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical, mental, spiritual, moral or social development.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

15. MINES

The Supplier represents and warrants that neither it nor any of its affiliates is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

16. SETTLEMENT OF DISPUTES

16.1. Amicable Settlement

The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of, or relating to this Purchase Order or the breach, termination or invalidity thereof. Where the Parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the Parties.

16.2. Arbitration

Unless, any such dispute, controversy or claim between the Parties arising out of or relating to this Purchase Order or the breach, termination or invalidity thereof is settled amicably under the preceding paragraph of this Section within sixty (60) days after receipt by one Party of the other Party's request for such amicable settlement, such dispute, controversy or claim shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining, including its provisions on applicable law. The arbitral tribunal shall have no authority to award punitive damages. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such controversy, claim or dispute.

17. PRIVILEGES AND IMMUNITIES

Nothing in or related to these General Terms and Conditions or this Purchase Order shall be deemed a waiver of any of the privileges and immunities of the United Nations, including its subsidiary organs.

18. SEXUAL EXPLOITATION:

18.1. The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading

to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.

- 18.2. UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

19. OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

20. AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possess the authority to agree on behalf of UNDP to any modification of or change in this Agreement, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Agreement signed by the Contractor and jointly by the UNDP Authorized Official.